

# The 16 Best Medical Alert Systems In Canada For Seniors 2024

As medical alert system specialists, we recognize the significance of these devices in assisting senior citizens, particularly those living alone and facing a higher risk of medical emergencies, to maintain their independence. With numerous options available on the market, determining the most efficient and effective system can be challenging. We review each company in depth and spend hours testing the products that are available. We provide the following reviews on the best medical alert systems in Canada. This will empower you to make the right choice when choosing a system.

Our [Reviews Team](#) dedicated over 100 hours to carry out comprehensive research on medical alert systems. Throughout our investigation, we:

- Conducted continuous independent studies
- Consulted with experts specializing in elderly care
- Secretly shopped different medical alert system providers
- Gathered feedback from medical alert system users
- Reviewed hundreds of verified customer testimonials from reputable sources like Better Business Bureau (BBB), Trustpilot and Google reviews.



# Compare The Best Medical Alert Systems In Canada

Medical alert systems in Canada help seniors and individuals with medical conditions live independently. They come in various forms, offer features such as fall detection and two-way communication, and top providers include Galaxy, Life Assure and Telus Health.

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MEDICAL ALERT COMPANY	STANDOUT FEATURE	STARTING PRICE (+ TAX)	EQUIPMENT EXTRA COST	FALL DETECTION AVAILABLE	MINIMUM CONTRACT
<u>Galaxy Medical Alert Systems</u> 1 (844) 808-8769	Advanced GPS tracking	\$29.95/month	No	Yes	Month-to-month
<u>Life Assure Medical Alert Systems</u> 1 (888) 565-4177	Waterproof devices	\$34.95/month	No	Yes	Month-to-month
<u>TELUS Health</u> 1 (855) 750-3422	Caregiver app	\$40.00/month + \$35 activation fee	No	Yes	Month-to-month or 1 year
Lifeline	Well-known brand	\$42.95/month	No	Yes	Month-to-month
SecureMedic	Multifunction Smartwatch	\$40.00/month	Yes	Yes	Month-to-month
Medical Guardian	New MyGuardian app	\$29.95/month + shipping	No	Yes	Month-to-month
Red Dot Alerts	GPS shoe insoles tracking (SmartSole™)	\$39.99/month	Some Products	Yes	Month-to-month
Caretrak	CARP Members	\$39.60/month	No	Yes	6 Months
Bedford	Video Monitoring	\$39.99/month	Some Products	Yes	Month-to-month
LiveLife Alarms	4GX Mobile Watch	\$487.00	Yes	Yes	None
Numactive	RemoteCare247 App	\$39.99/month	No	Yes	Month-to-month
Pulse Alert	Veteran-owned	\$39.99/month	No	Yes	Month-to-month
Life Alert	Well-known brand	\$49.95/month	No	Yes	3 Years
Safe Guard	Affordable pricing	\$24.95/month	No	Yes	Month-to-month
Tunstall Canada	International presence	\$34.99/month	No	Yes	1 Year

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## What Is A Medical Alert System?

A medical alert system is designed to offer peace of mind for the family and loved ones of those who may experience medical emergencies in and out of the home. They have been designed to alert family and contact emergency personnel in the case of a medical emergency.



## How Medical Alert Systems Work In Canada?

Medical alert systems work by triggering an alarm which will send a signal to monitoring systems. The call can go out to family, caregivers, and an emergency response base. The situation will be assessed and medical personnel can be dispatched if needed. There are some medical alert systems that include wireless voice, data, and GPS technology. This allows for monitoring in real-time, location tracking, and quick emergency services when needed. Perfect for Canadians who are on the move often.

### 3 Easy Steps



Press The Call Button



Talk To The Operator



Help Is On The Way

Medical alert systems have a button that can be pressed when help is needed. Pressing the button will send an alarm out to a 24-hour emergency call center. An operator will answer the call while being able to view the user's medical history and a list of emergency contacts. The help button can be worn by the user either on the wrist or as a pendant. The buttons are usually waterproof so that they can even be worn in the shower. GPS technology (Global Positioning System) allows the operator to find the location of the user. This provides added safety for the user who may be out of the home when assistance is required. Some systems even come with automatic fall detection. The button can detect a fall and activate the emergency call.

In short:

- The user presses the pendant or emergency fall button
- Information is transmitted to the emergency call center
- An operator will set up 2-way communication to see if help is needed
- Depending on the need, an operator will contact a family member, caregiver, or emergency service

## Types Of Medical Alert Systems

There are four main types of medical alert systems.



## Automatic Fall Detection Systems

A fall detection system is an add-on component for a mobile medical alert system or a home-based system. This add-on makes it possible to receive help even if the user is unable to press the help button. The fall detection system is usually worn on the wrist or on a pendant around the neck. It is equipped with sensors that will help to limit false detections.

## Mobile Medical Alert Systems

With a mobile system, it is easier to get around in the community and know that you can still get help if you need it. A mobile system works without a base station and works anywhere there is cellular service available.

- **GPS tracking** – This is useful if users frequently leave the home to do their errands or if they tend to wander away and get lost easily. Having GPS means that if someone is lost, he can contact the emergency response center and someone can be directed to the correct location.
- **Built-in cell service** – The built-in cell service can be used to contact the emergency monitoring center.
- **Fall detection** – The unit can detect a fall and make an automatic call for help. This is useful if the user cannot reach the button or is unconscious and unable to call.
- **Waterproof** – This feature allows the device to be worn in the shower so that if a fall occurs, help can be sent.

## All-In-One Mobile GPS System

An all-in-one system includes all the features you need in a medic alert system. It will have a lightweight help button that is easy to take off and put on. It is quick to charge and can be put on a docking station when it is not being used.

The user wears the help button that is used to connect them to an emergency operator who can send the appropriate assistance. The help button is also a speaker through which the user can speak in the instance that they can't reach a phone.

This type of system will also have built-in GPS tracking so that the location of the user can be detected anywhere in **Canada**.

## Home-Based Medical Alert System

A system built for use in the home will have a base with a 2-way speaker and microphone. It will also have a portable button to be worn by the user. Pressing the button will connect the user to the monitoring system.



The home-based system will only work within the range of the base. It can be used with a landline phone or with a cellular phone. With the home-based system, you can usually add a fall detection button as well.



## Who Needs A Medical Alert System?

A medical alert system is a great option for seniors who still want to maintain some independence. Loved ones can be assured that if anything were to happen, help could be on the way quickly.



The system is also great for those suffering from Alzheimer's or other memory loss. If the user wanders away and becomes lost or disoriented, he can be found with the help of GPS monitoring.

A medical alert system is also beneficial for those who are physically disabled and perhaps more prone to falls or other accidents – especially around the stairs and bathtubs. If you already have a stairlift or walk in bathtub, this would pair great together. It allows the user some autonomy with the reassurance that help can be reached quickly.

## Which is the best medical alert system in Canada?

One of our top rated companies is [Galaxy Medical Alert](#). They have no long term contracts, a good pricing structure and a great customer response time. It's one of the most affordable systems in Canada.

But this may not be the best company for you. It depends on what features you are prioritizing – whether that be [fall detection](#), price, ease of use, or something else. We've reviewed over 15 Canadian medical alert systems and rated each one to help you pick the [best medical alert company in Canada](#) for your needs.

## What is a medical alert system?

A medical alert system is a device or system that enables a person to quickly and easily call for help in the event of a medical emergency. The device can be worn as a pendant/necklace or watch, and is typically equipped with a button that can be pressed to summon assistance. Medical alert systems are often used by seniors or people with chronic medical conditions, but they can be beneficial for anyone who wants to have a reliable way to call for help in the event of an emergency.

## How does a medical alert system work?

Medical alert systems work by connecting the user to a monitoring center via a base unit or wearable device. When the button on the device is pressed, it sends a signal to the base unit, which then initiates a call to the monitoring center. The monitoring center is staffed by trained professionals who can assess the situation and dispatch appropriate help, such as contacting emergency services or a designated caregiver.

## Who can benefit from using a medical alert system?

Medical alert systems can be beneficial for anyone who wants to have a reliable way to call for help in the event of an emergency. They are particularly useful for seniors or people with chronic medical conditions who may be at a higher risk of falls or other medical emergencies. Medical alert systems can also be useful for people who live alone or have mobility issues, as they provide a way to quickly and easily summon help in the event of an emergency.

## **Are medical alert systems only for seniors?**

While medical alert systems are often marketed towards seniors, they can be beneficial for anyone who wants to have a reliable way to call for help in the event of an emergency. Medical alert systems are not just for seniors, and can be used by people of any age.

## **Can medical alert systems be used outside of the home?**

Medical alert systems can be used both inside and outside of the home. Many wearable devices, such as pendants or watches, are equipped with GPS tracking, which allows the user to be located and assisted even when they are outside of the home. Some medical alert systems also offer mobile options, such as a device that can be carried in a pocket or purse.

## **How accurate are fall detection sensors in medical alert systems?**

The accuracy of fall detection sensors in medical alert systems can vary. Some systems have high accuracy rates and are able to reliably detect falls, while others may have lower accuracy rates. It's important to research different medical alert systems and their fall detection capabilities to find one that meets your needs.

## **Do medical alert systems require a landline phone?**

Not necessarily. While some medical alert systems do require a landline phone, others are designed to work with a cell phone or broadband connection. It's important to consider your phone situation when choosing a medical alert system to ensure that it will work for you.

## **Are medical alert systems covered by insurance?**

It depends on your insurance plan. Some insurance plans cover medical alert systems, while others do not. It's a good idea to check with your insurance provider to see if a medical alert system is covered under your plan.

## **What is the cost of a medical alert system?**

The cost of a medical alert system can vary depending on the type of system and the features it offers. Basic systems may cost as little as \$30 per month, while more advanced systems with additional features such as fall detection or GPS tracking may cost \$40-50. It's a good idea to shop around and compare different medical alert systems to find one that fits your budget and meets your needs.